



Diploma in Food and Beverage Management

(I561-002-2:2018/I561-002-3:2018/HT-010-4:2012)

OVERVIEW

Diploma in Food and Beverage Management is a qualification for youths who aspire to work in the hotel and restaurant industry. This programme aims to provide vocational skills and knowledge, and training appropriate for the food and beverage service operations with some supervisory responsibilities in the hotel and restaurant environment.

Diploma in Food and Beverage Management - is a vocational diploma qualification for youths who want to work in the Hotel and Restaurant Industry, providing service to customers using internationally recognized standards.

This diploma course is designed for students who already have learned and practised the basic skills and aspire to refine these skills to work in a hotel or restaurant environment. Upon successful completion of the course, students will be awarded the Diploma in Food and Beverage Management.

PATHWAY

Employment - Local

Diploma in Food and Beverage Management

ENTRY REQUIREMENTS

SPM
(Pass in Bahasa Melayu or English)



DETAILS

Duration of Studies

- 2 1/2 Years + 3 months OJT

Total Number of Credit Hours

- 3000 Hours

Mode of Studies

- Full Time

Assessment

- Practical : 70%
- Theory : 30%

Program Delivery

- Lectures - Workshop - Lab Sessions - Lectures - Practical - Group Discussion

Career Opportunities

- Waiters
- Food and Beverage Captain
- Supervisor
- Food and Beverage Manager

Subject

Semester 1

Introduction to Tourism Management
Transportation in Tourism
English for Tourism
Organizational Behaviour
Pengajian Malaysia
Personality Development

Semester 2

Facilities Management
Pengajian Islam / Pendidikan Moral
Leisure and Recreation Management
Tourism Law
Basic Accounting in Hospitality

Semester 3

Bahasa Kebangsaan A /
Entrepreneurship Skills & Development 1
English for Tourism 2
Tourism Marketing

Semester 4

Public Relations
Airlines Reservation and Ticketing
Mandarin Language 1
Public Speaking
Introduction to Medical Tourism
Tour Guide

Semester 5

Customer Service in Tourism Management
Eco Tourism
Mandarin Language 2
Tourism Geography
Tourism Destination

Semester 6

Introduction to Meeting, Incentives, Convention & Exhibition
Tourism in the Muslim World
Heritage Tourism

Semester 7

Industrial Training